## **Business Process Automation System (BPAS)**

## **Degree Attestation System**

# **User Manual - Applicant**

Process	Degree Attestation System
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Author	
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### 1. Degree attestation process

The 'Degree Attestation System' takes into account any requests that the users can submit their degrees for attestation. The attestation process is requested by individuals, and can be submitted in person by visiting HEC Head Office or Regional Center, or sent via Courier, for people who may want to apply for recruitment or higher studies.

DAS business process will be initiated upon submission of application form.

#### 1.1 Accessing HEC Web Portal

The HEC Web Portal can be accessed by:

- 1. Open Internet Explorer (v 9.0 or above), Mozilla Firefox or Google Chrome.
- In the URL area, enter following URL: http://eportal.hec.gov.pk/hec-portal-web/auth/login.jsf
- 3. A login screen should come up which should like as below:

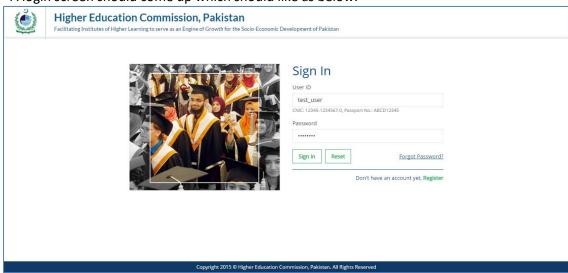


Figure 1 - HEC Web Portal Login Page

- 4. System will ask user to log in or register to the system
- 5. On registering / logging into the system, user will be navigated to **Higher Education Commission Welcome** page.

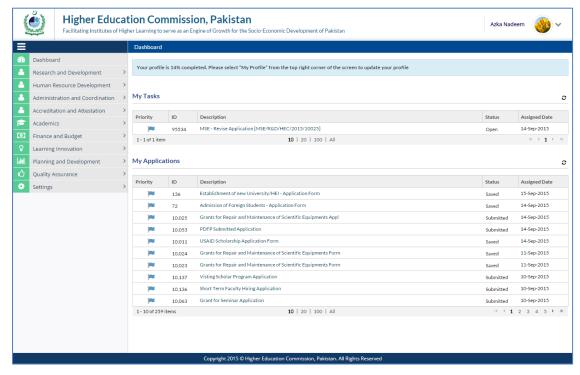
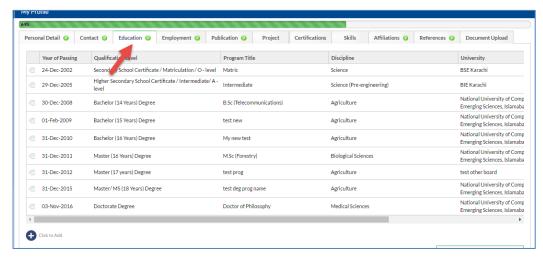
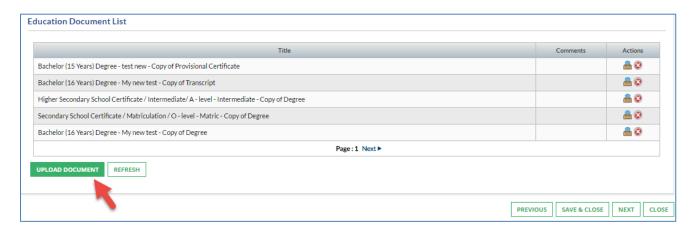


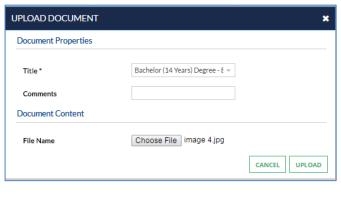
Figure 2 - HEC Web Portal Dashboard

6. Before accessing the application form, upload all the educational documents in Education tab of My Profile against the degrees.



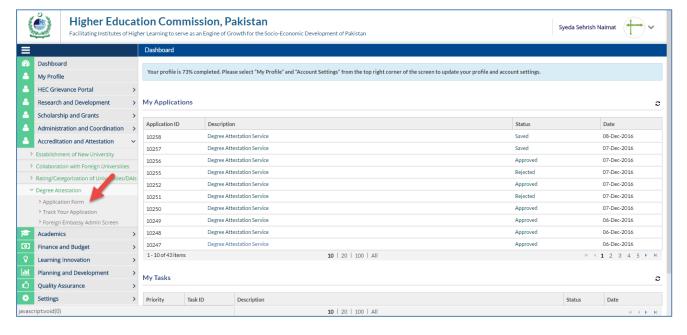




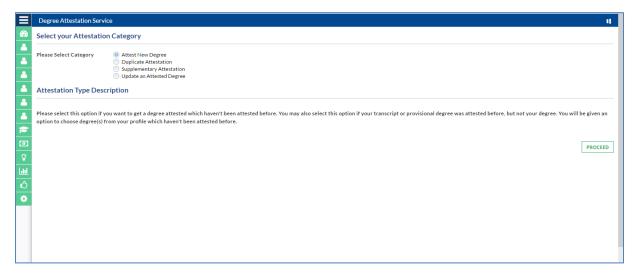




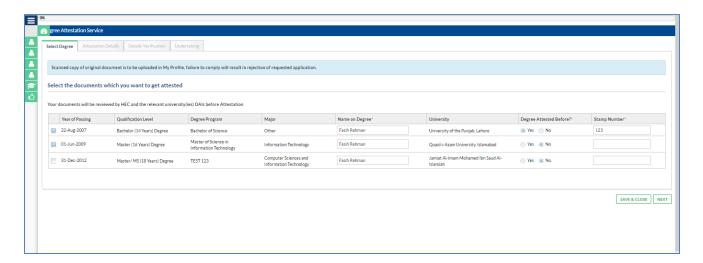
- 7. Click on "Save and Close" after uploading documents.
- 8. User can access Application Form by clicking + besides **Accreditation and Attestation** menu item and further clicking **Application Form** under **Degree Attestation System**



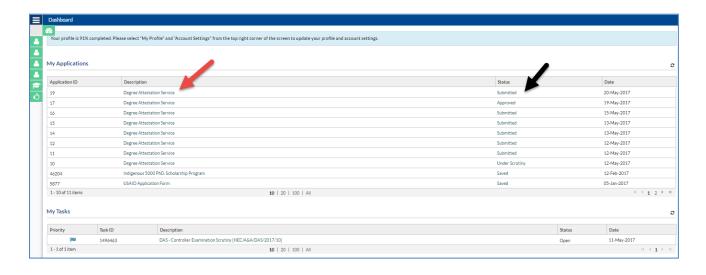
## 1.2 (A) DAS – APPLICATION FORM (HEC WEB PORTAL)



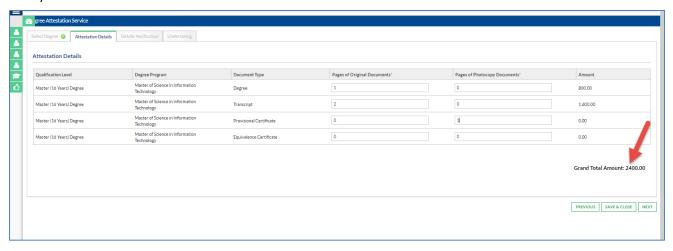
1) Select "Attest New Degree" and click on "Proceed"



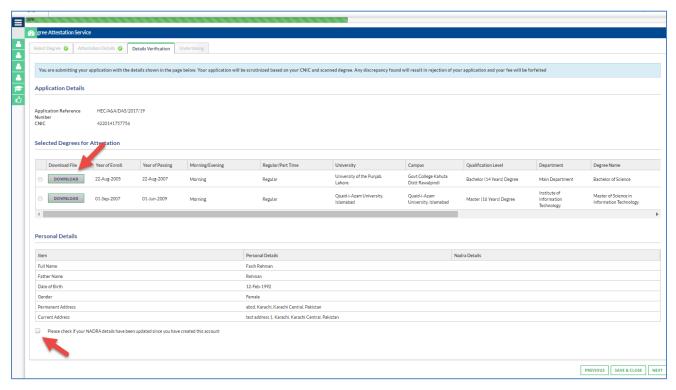
- 2) Click on the checkbox on the left to select degrees from the list. This list will contain all the degree from common profile that are not previously attested.
- 3) Select 'Degree Attested Before?' as Original degree has been attested before.
- 4) Enter Stamp number if Degree Attested Before is selected as 'Yes'
- 5) Click on the "Save & close" button to save the details and move on the Dashboard.



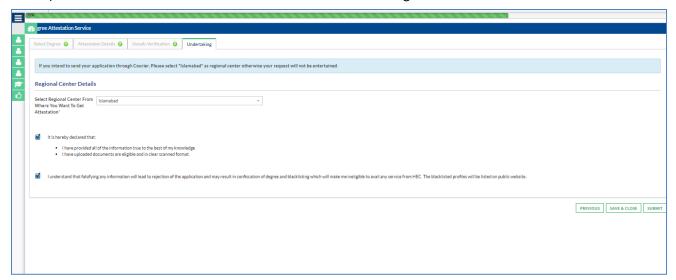
- 6) User can reopen the saved form from the dashboard by clicking on the link against the application id
- 7) User can view the status of application by clicking the link in the status column against the specified application id
- 8) Click on "Next" to move to next tab i.e. Attestation Details tab



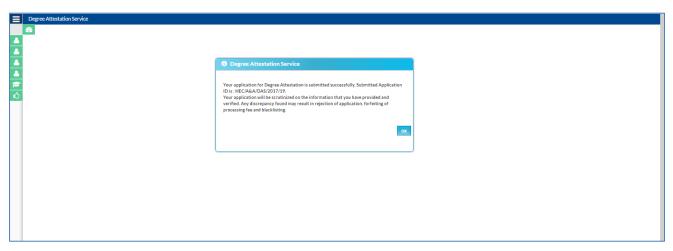
- 9) Click on "Previous" button to move back on the Select Degree Tab.
- 10) Click on the "Save & close" button to move on the Dashboard.
- 11) Enter "Number of pages for original Documents" Or "Number of Pages of Photocopy Documents" for at least one document type.
- 12) Amount will be calculated on the basis of the no of pages and amount per page.
- 13) Grand Total will be displayed at the bottom of the grid.
- 14) Click on Next button to move to next tab i.e. Details Verification



- 15) Click on checkbox if NADRA details have been updated since the account has been created.
- 16) Click on Download button to download the documents
- 17) Click on "Previous" button to move back on the Attestation Details Tab.
- 18) Click on the "Save & close" button to move on the Dashboard.
- 19) Click on "Next" button to move to next tab i.e. undertaking tab

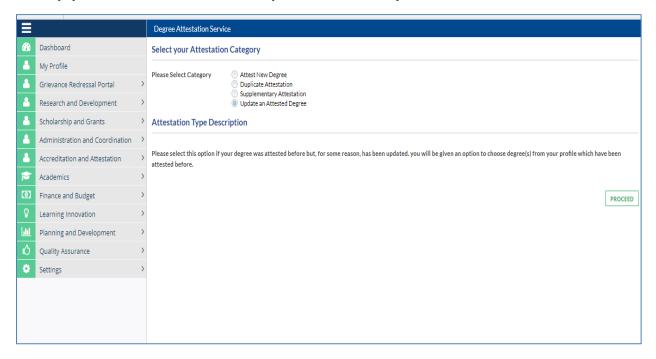


- 20) Select the Regional center from where you want to get Attestation
- 21) Select checkbox against the undertaking text.
- 22) Click on the "Save & close" button to move on the Dashboard.
- 23) Click on "Previous" button to move back on the Details Verification Tab.
- 24) Click on "submit" button to submit the application.

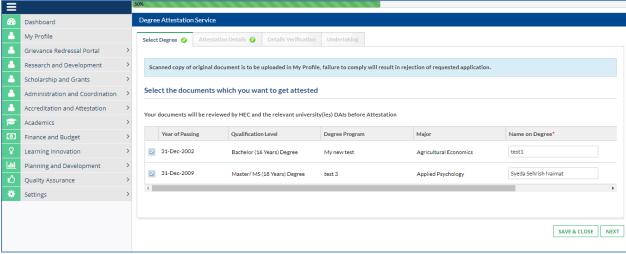


25) Click on OK button in the submission pop-up to move back to the dashboard.

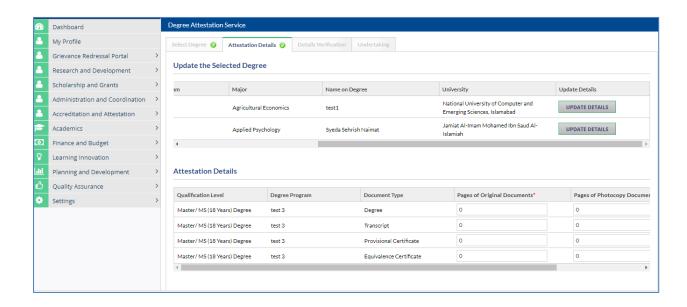
## 1.2 (B) DAS – APPLICATION FORM (HEC WEB PORTAL)



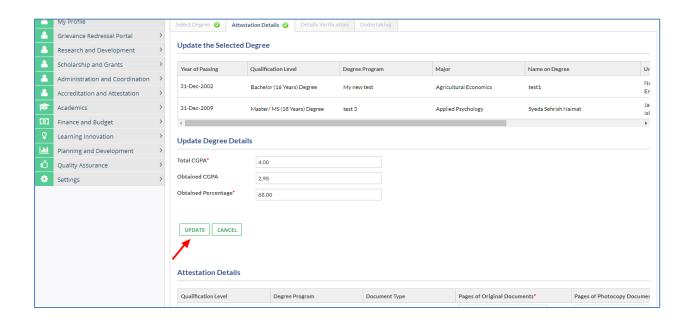
1. Select "Update an Attested Degree" and click on "Proceed".



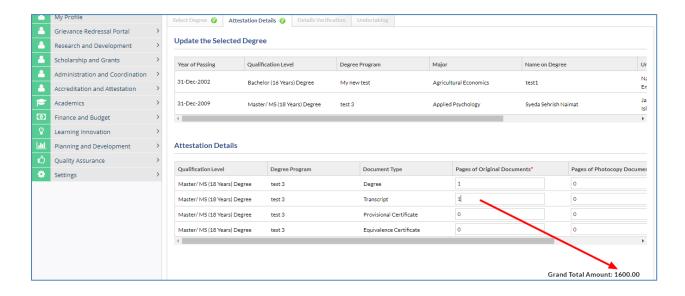
- Click on the checkbox on the left to select degrees from the list. This list will contain all the degrees from common profile that are previously attested.
- 3. Click on "Next" button to move to next tab i.e. Attestation Details tab



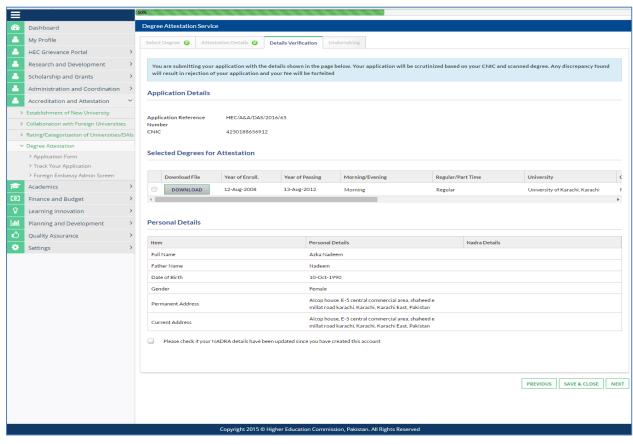
4. In order to update Degree Info, Click on the "UPDATE DETAILS" Button.



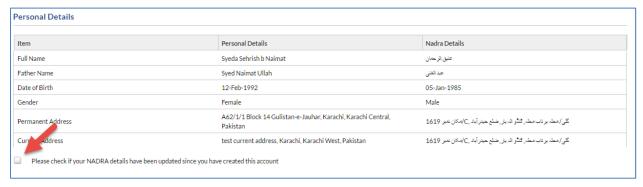
5. In order to commit the changes, Click on the "UPDATE" button.



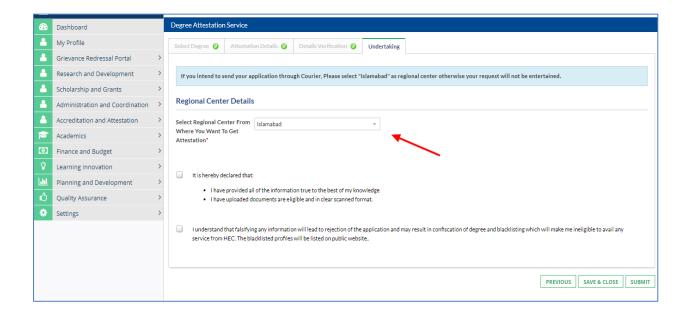
- 6. Enter "Number of pages for original Documents" Or "Number of Pages of Photocopy Documents" for at least one document type.
- 7. Amount will be calculated on the basis of the no of pages and amount per page.
- 8. Grand Total will be displayed at the bottom of the grid.
- 9. Click on Next button to move to next tab i.e. Details Verification
- 10. Click on Previous button to move to next tab i.e. Select Degree tab
- 11. Click on Save and Close button to save the details and move to the dashboard



- 12. Click on checkbox if NADRA details have been updated since the account have been created.
- 13. Click on Download button to download the documents

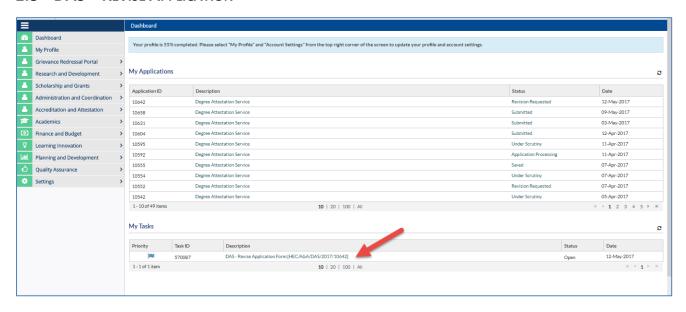


- 14. Click on "Previous" button to move to previous tab i.e. Details Verification
- 15. Click on the "Save & close" button to move on the Dashboard.
- 16. Click on "Next" button to move to next tab i.e. undertaking tab



- 17. Select the Regional center from where you want to get Attestation.
- 18. Select checkbox against the undertaking text.
- 19. Click on the "Save & close" button to move on the Dashboard.
- 20. Click on "Previous" button to move back on the Details Verification Tab.
- 21. Click on submit button to submit the application.

#### 1.3 DAS - REVISE APPLICATION



 User can update the deficiencies pointed out by HEC person by accessing Revise application task from the dashboard in My Tasks section

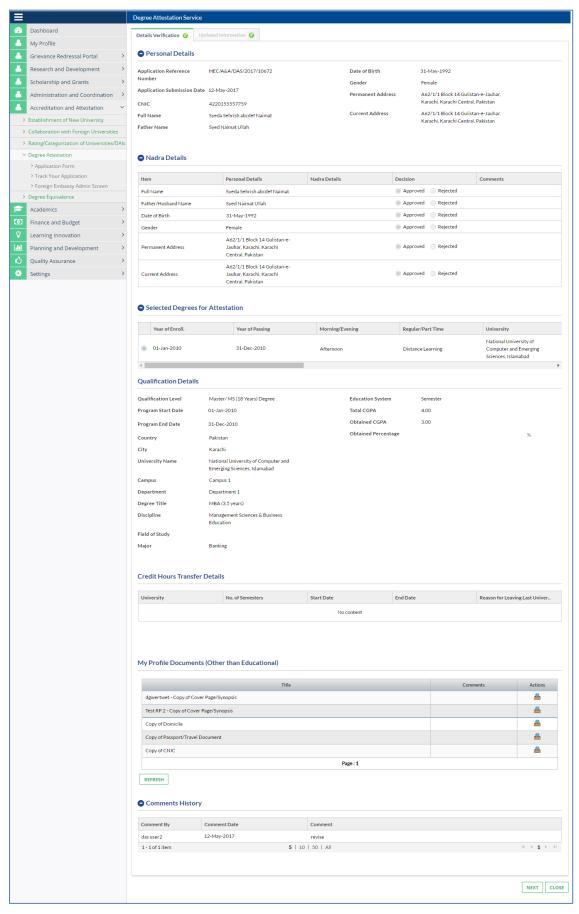


Figure 3 Revise Application- Details Verification

- 2. User can view the previous details as Submitted on Details Verification tab.
- 3. Comments against NADRA details or Degrees can also be viewed on the same tab
- 4. User can download the documents by clicking on Download button in **My Profile Documents (Other than Educational)** section.
- 5. Clicking on Next button user will navigate to **Updated Information** tab
- 6. Clicking on Close button user will be redirected to Dashboard

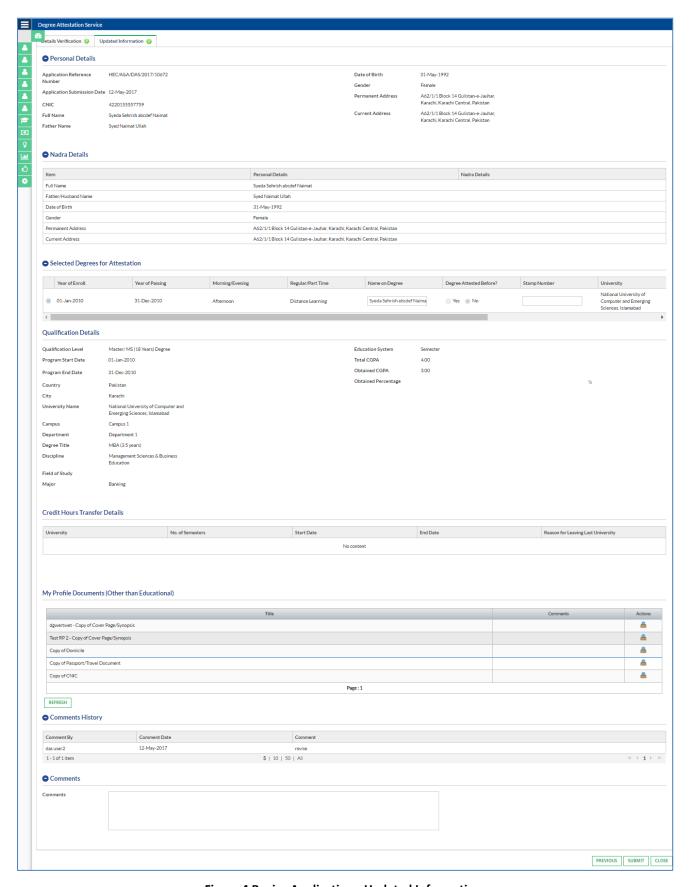
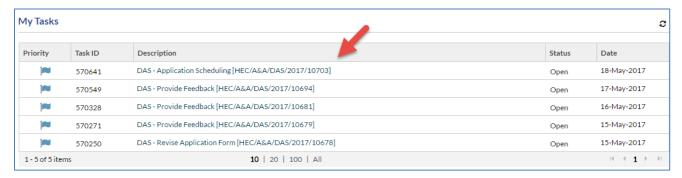


Figure 4 Revise Application - Updated Information

- 1. User can update all the details in "MY PROFILE"
- 2. In order to view the updated details user can reopen the Revise task and see the updated details on Updated information tab.

- 3. User can also update the Name on Degree OR Stamp Number against the degrees in the "Selected Degrees for Attestation" section
- 4. Clicking on Previous button user will be redirected to Details Verification tab
- 5. Clicking on Close button user will be redirected to Dashboard
- 6. Clicking on Submit button task will be submitted.

#### 1.4 DAS – Application Scheduling [Application Id]



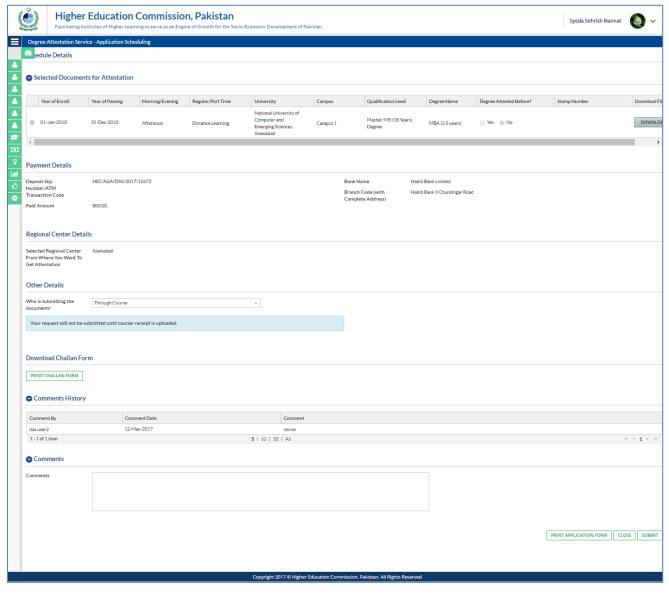


Figure 5 - Application Scheduling - Through Courier

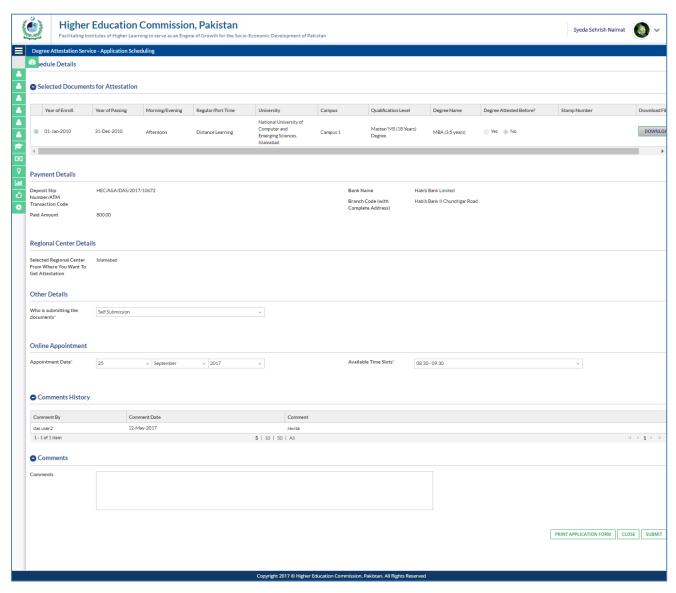


Figure 6 - Application Scheduling - Self Submission

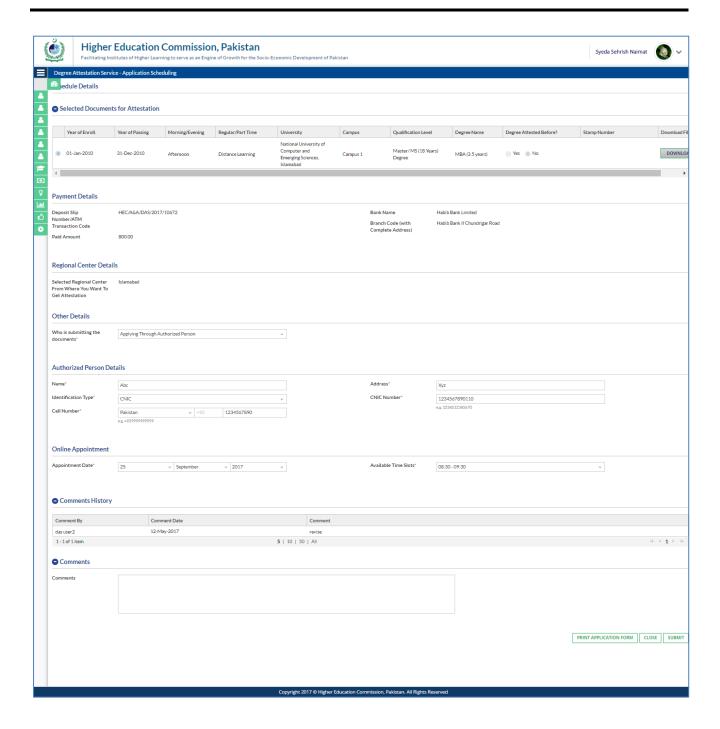


Figure 7 - Application Scheduling - Through Authorize Person

- 1) User can view all his Qualification related details in "Selected Documents for Attestation" section.
- 2) User can view all his Payment details and Regional Center details in their respective sections of Payment Details and Regional Center Details section
- 3) Select "Who is submitting the documents".
- 4) "Online Appointment" section is displayed if "Self-Submission" is selected.
- 5) "Authorized Person Details" and "Online Appointment" sections are displayed if "Through Authorized Person" is selected.
- 6) Select Appointment Date and Available slot.
- 7) Enter following details if "Through authorized person" is selected in "Who is submitting documents."
  - a) Enter Name, Address and Cell Number.
  - b) Select Identification Type and enter its number.
- 8) Click on "Print Application Form" button to download application form in pdf format.
- 9) User can also generate the Challan Form in PDF format if user selects "Through Courier".
- 10) Click on Submit button to submit the task.
- 11) Clicking on close button system redirects user to the dashboard
- 12) If "Self-submission"/Applying through Authorized person is selected, process moves to task of "Receive Hard Copies".
- 13) If "Courier" is selected, process will move to task of "Upload Courier Receipt"

## 1.5 DAS – Application Re-Scheduling [Application Id]

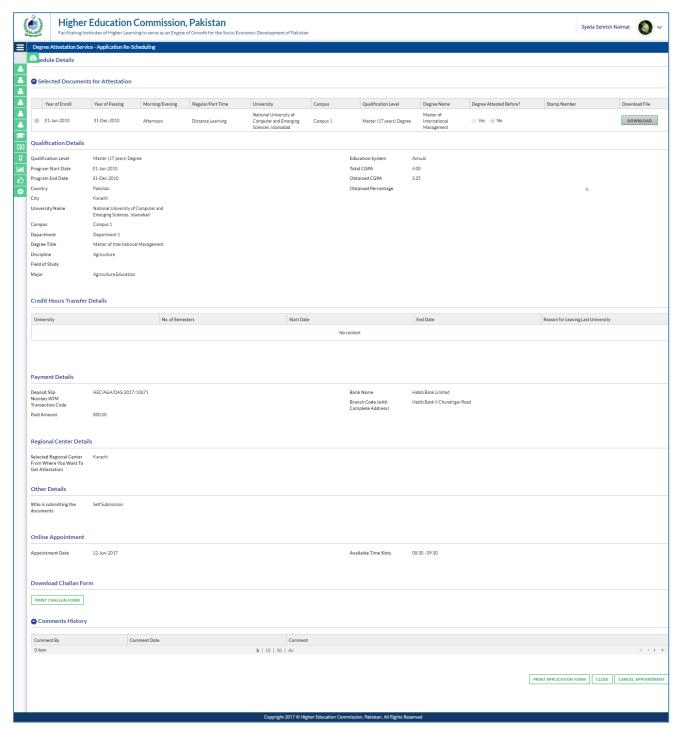


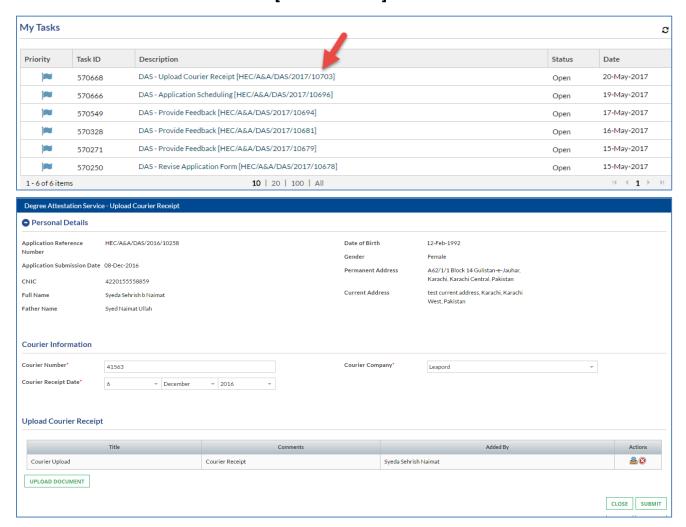
Figure 8 - Application Re-Scheduling

- 1) Click on Cancel Appointment button to cancel the scheduled appointment.
- 2) Click on "Print Application Form" button to download the application form in pdf format.
- 3) User can also generate the Challan Form in PDF format.
- 4) Clicking on close button system redirects user to the dashboard
- 5) User can reschedule Appointment by accessing "Application Rescheduling" task through dashboard in My Tasks section.



- 6) User can Print challan Form or Application form by clicking the buttons in the popup
- 7) User can click on Close button to Go back to the dashboard

## 1.6 DAS – UPLOAD COURIER RECIEPT [APPLICATION ID]



**Figure 9 - Upload Courier Receipt** 

1) User can open the Upload Courier receipt task from the dashboard in My Tasks section

- 2) Enter courier Number.
- 3) Select Courier Receipt Date and Courier Company.
- 4) Click on Upload Document button to upload the courier receipt.
- 5) Click on Submit button to submit the task.
- 6) Click on Close button to close the task. Task can be reopened again from My Tasks list on Dashboard

### 1.7 DAS - Provide FEEDBACK [APPLICATION ID]

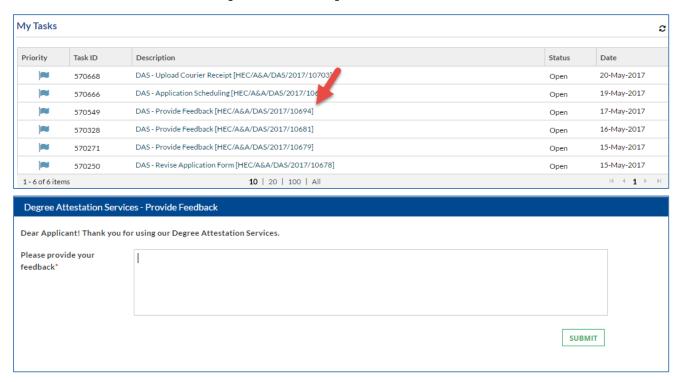


Figure 10 - Provide Feedback

- 1) User can open the Provide feedback task from the dashboard in My Tasks section
- 2) Enter feedback.
- 3) Click on submit to submit the feedback. Process will end.

#### 1.8 TRACK YOUR APPLICATION

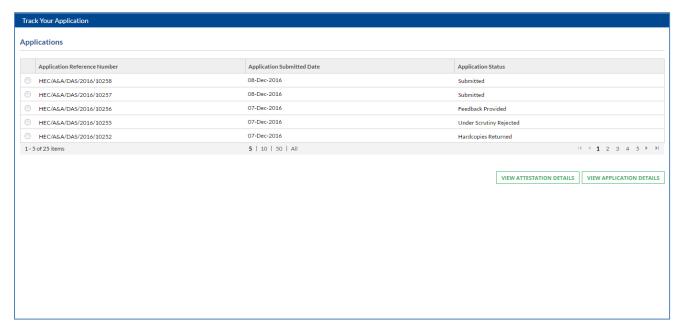


Figure 11 - Track Your Application

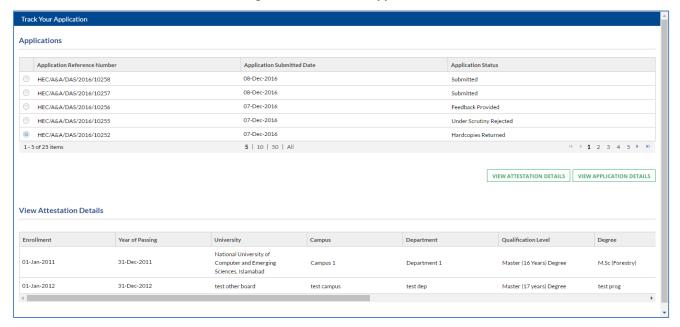


Figure 12 - Track Your Application - View Attestation Details

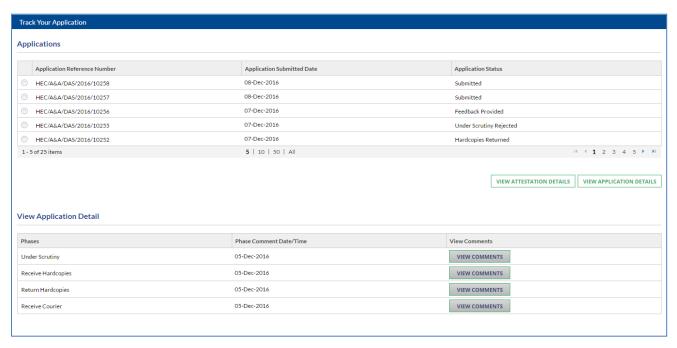


Figure 13 - Track your application - View Application Details

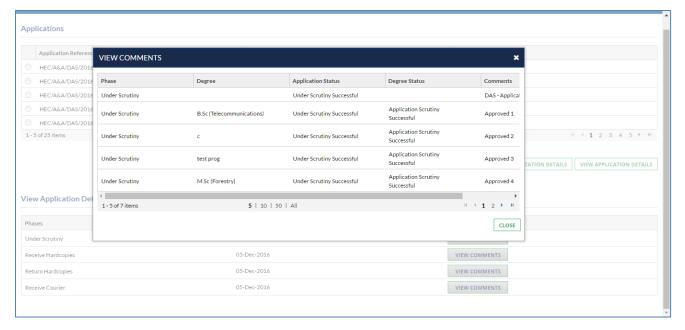


Figure 14 - Track Your Application - View Comments

- 1) Selects the application and click on either "View Attestation Details" or "View Application Details".
- 2) On click of button, respective sections are opened.
- 3) Applicant can click on Download button to download the zip file of documents.
- 4) All the phases are displayed.
- 5) Applicant can click on View Comments to view the comments against the tasks of that particular phase.